Single Lever Vessel Faucet

Installation Instructions

To ensure that your installation proceeds smoothly—please read these instructions carefully before you begin.

Glance®

Product Numbers
831/701/...
CAUTION

ROUGHING-IN DIMENSIONS

Feed FLEXIBLE FAUCET SUPPLIES (2) SHANKS (3) and CABLE CONNECTOR (4) through the mounting hole of lavatory or mounting surface.

Install O-RING SEAL (1) into bottom of faucet.

Feed FLEXIBLE FAUCET SUPPLIES (2) SHANKS (3) and CABLE CONNECTOR (4) through the mounting hole of lavatory or mounting surface.

From below, Install "C" WASHER (5), and LOCKNUTS (6) onto faucet SHANKS (5). Before final tightening, adjust faucet so that it is centered and covers mounting hole. Tighten LOCKNUTS (6) using a screwdriver or hex wrench.

INSTALL FAUCET

CAUTION Turn off hot and cold water supplies before beginning.

Faucet 831/701 with POP-UP drain
Faucet 831/711 less drain

RECOMMENDED TOOLS

Tubing Cutter
Channel Locks
Adjustable Wrench
Basin Wrench
Phillips Screwdriver
Regular Screwdriver

Plumbers’ Putty or Caulking

INSTALL FAUCET 109648E

Turn off hot and cold water supplies before beginning.

Faucet 831/701 with POP-UP drain
Faucet 831/711 less drain

- Install O-RING SEAL (1) into bottom of faucet.
- Feed FLEXIBLE FAUCET SUPPLIES (2) SHANKS (3) and CABLE CONNECTOR (4) through the mounting hole of lavatory or mounting surface.
- From below, Install "C" WASHER (5), and LOCKNUTS (6) onto faucet SHANKS (5). Before final tightening, adjust faucet so that it is centered and covers mounting hole. Tighten LOCKNUTS (6) using a screwdriver or hex wrench.
2 POP-UP DRAIN

- Remove CLEAR PLASTIC COVER (1).
- Remove CARDBOARD SPACER (2) from under DRAIN POP-UP (3).
- Tighten TAILPIECE (4) on DRAIN BODY before installing DRAIN BODY. Fig. B.

3 REMOVE FLANGE

- Thread FLANGE (1) counter-clockwise and remove FLANGE (1) and FOAM GASKET (2) from drain body. Fig. A.
- Thread LOCKNUT (3) clock-wise to bottom of drain body. Push GASKET (4) down against LOCKNUT (3). Fig. B.

4 INSTALL DRAIN FROM BELOW FIXTURE

- From under side of SINK install DRAIN BODY (1) up through drain outlet.

  Note: No plumber’s putty or caulk is required. The CABLE ATTACHMENT POINT (2) must face towards the rear of the SINK.

- Install FOAM GASKET (3) and FLANGE (4) onto drain body from above SINK and tighten FLANGE (4) firmly.

5 TIGHTEN LOCKNUT

- Tighten LOCKNUT (1) firmly with Adjustable Wrench or Channel Locks.

6 FLANGE GASKET AND POP-UP KNOB

- Check DRAIN FLANGE in SINK to ensure that WHITE FOAM GASKET (3) is fully compressed and not visible. Fig. A.
- POP-UP KNOB (1) must be fully down. Fig. B.
7 ATTACH CABLE CONNECTOR

- Thread CABLE CONNECTOR (1) clockwise onto DRAIN BODY CONNECTION (2) and hand tighten. Fig. A.

Your new POP-UP DRAIN installation is now complete. Fig. B.

Note: Tailpiece on pop-up drain is 1-1/4” O.D. Fig. B.

8 CHECK OPERATION OF POP-UP

- Operate LIFT KNOB (1) to verify that STOPPER (2) opens and closes.

Note: If STOPPER (2) does not open and close properly then refer to the “troubleshooting section” of these instructions.

9 MAKE WATER SUPPLY AND WASTE CONNECTIONS

- Connect FLEXIBLE SUPPLIES (1, 2) directly to wall supplies. Connection on fitting supplies are 3/8” compression. Connect left SUPPLY (1) to Hot (Marked with a Red Band) and right supply to COLD (2) wall supply.

- Faucet supplies are 20” long from faucet base.

Note: If additional supply length is required, installer must purchase additional parts separately.

Important: If SUPPLY HOSES (1, 2) are too long, loop as illustrated to avoid kinking.

- Connect 1-1/4” O.D. tailpiece on POP-UP DRAIN to waste outlet.
**Speed Connect™ Drain Troubleshooting Guide**

If sink does not hold water even though Stopper is in the “down” position:
- Follow CABLE ADJUSTMENT PROCEDURE.

If Stopper does not raise up fully or sink drains too slowly:
- Follow CABLE ADJUSTMENT PROCEDURE.

If you need to remove the Stopper:
- Follow STOPPER REMOVAL PROCEDURE.

If you would like the ability to remove your Stopper simply by lifting it out of the drain:
- Follow STOPPER INSTALLATION PROCEDURE for “Unlocked” mode.

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**CABLE ADJUSTMENT PROCEDURE**

- Disconnect the Cable from the Drain by threading the Cable Connector (1) counter-clockwise. Fig. A.

- Look at the area on the Drain Body where the Cable was attached and locate the component labeled as "Cam" in the illustration. Fig. B.

- Use a small screwdriver to rotate the Cam in the clockwise direction as far as it will go. At this point the Stopper should be in the UP position. Fig. B, C.

- Push DOWN on the Lift-Knob to make sure it is fully down. Fig. C.

- Re-attach the Cable to the Drain Body Connection (2) by threading the Cable Connector (1) clockwise onto the Drain Body Connection (2) and hand-tighten. Fig. A.
STOPPER REMOVAL PROCEDURE

- Disconnect the Cable from the Drain by threading the Cable Connector (1) counter-clockwise. Fig. A.

- Look at the area on the Drain Body where the Cable was attached and locate the component labeled as “Cam” and “Cam Cap” in the illustration. Fig. B.

- Use fingers or small screwdriver under either side of the Cam Cap to pry it out from the Drain. Fig. D.

- Remove the Cam by pulling it straight out while wiggling gently to loosen the Rubber Seal. Fig. E.

- The Stopper can now be removed by lifting it out of the Drain. Fig. F.

STOPPER INSTALLATION PROCEDURE

The Stopper can be installed two ways, “Locked” Mode (Stopper cannot be removed) or “Unlock” Mode (Stopper is removable).

Locked Mode:

- Look at the Plastic Loop at the bottom of the Stopper and notice that the Loop is on one side of the Stopper. Fig. G.

- To install the stopper in “Locked” mode, insert the Stopper into the Drain so that the Plastic Loop is facing toward the rear of the Sink and the American Standard logo is facing front. Rotate Stopper slightly if necessary so that the Stopper slides all the way down. Fig. G.

- Re-install the Cam into the Drain, rotating the Cam if necessary to make sure it is fully inserted. Fig. J.

- Re-install the Cam Cap, making sure the guide teeth are facing outward. If the Cam Cap does not “snap” into place, then rotate the Cam to make sure it is fully inserted. Fig. K.

- Re-attach Cable. See “CABLE ADJUSTMENT PROCEDURE” in Troubleshooting Guide to complete installation. Stopper will be in “Locked” mode and not be removable.

Unlocked Mode:

Look at the Plastic Loop at the bottom of the Stopper and notice that the Loop is on one side of the Stopper. Fig. H.

To install the stopper in “Unlocked” mode, insert the Stopper into the Drain so that the Plastic Loop is facing toward the front of the Sink and the American Standard logo is facing rear. Rotate Stopper slightly if necessary so that the Stopper slides all the way down. Fig. H.
To the purchaser of Jado brass products:

Following notice:

California Proposition #65 requires that we provide you with the following notice:

The state of California has mandated under Proposition #65 that manufactures of products, including faucets which come into contact with potable water, must warn the consumer if the product contains materials listed by the state as a carcinogen or reproductive toxin. Lead, which is contained in all brass faucets in limited amounts appears on the State’s list.

Preliminary industry tests have indicated that users of faucets made from brass face no significant danger, however, California Proposition #65 requires that we provide you with the following notice:

Warning: This product contains an element known to the State of California to cause cancer of reproductive harm.

Jado Brass & Hardware Manufacturing Corp. provides the following warranties only to the first residential owner of our products.

### Finishes

JADO warrants this product to be free from defects in materials or workmanship for as long as the original consumer purchaser owns their home. JADO will provide, free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship.

Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to JADO for all limited warranty claims. This limited warranty is not transferable. It does not apply in the event of product damage due to the use of other than genuine JADO replacement parts, installation error, abuse, misuse, or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser’s household). The limited warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials. This limited warranty excludes all incidental, consequential and business usage, whose purchasers are hereby extended a two year limited warranty (with the exception of solenoid valves and other electronic components which carry a one year limited warranty) applying to all other terms of this limited warranty except duration. This limited warranty does not cover labor charges incurred and/or damages sustained in installation, repair or replacement, nor incidental or consequential damages, all of which are expressly disclaimed. This limited warranty is applicable only to JADO faucets manufactured after June 1, 1996 and installed in the United States and/or Canada. This limited warranty gives the original consumer purchaser of an JADO faucet specific legal rights which may vary from state to state or from province to province. This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty of any implied limited warranties, including those of merchantability or fitness for an intended purpose. In some states or provinces the exclusion or limitation of incidental or consequential damages is not allowed, so those exclusions may not apply to you.

### Polished Brass and Custom Finish Warranty

A 1 YEAR LIMITED FINISH WARRANTY from date of purchase is provided to the first residential owner against defects in materials and workmanship. Due to the ever-changing finish of Patina products, the finish warranty is excluded. Warranty shall not include problems related to the installation of the product.

### Mechanical Warranty

A LIFETIME LIMITED WARRANTY is provided to the first residential owner on parts to be free from defects in materials or workmanship but not installation. This limited warranty is applicable only to JADO faucets manufactured after June 1, 1996 and installed in the United States and/or Canada. This limited warranty gives the original consumer purchaser of an JADO faucet specific legal rights which may vary from state to state or from province to province. This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty of any implied limited warranties, including those of merchantability or fitness for an intended purpose. In some states or provinces the exclusion or limitation of incidental or consequential damages is not allowed, so those exclusions may not apply to you.

### Conditions to Warranties

Jado Bathroom & Hardware Manufacturing Corp. places the following conditions on its finish and mechanical warranties to the first residential owner:

**Mechanical Warranty:** A LIFETIME LIMITED WARRANTY is provided to the first residential owner on parts to be free from failure related to defects in materials and workmanship but not installation.

**Conditions to Warranties**

JADO Bathroom & Hardware Manufacturing Corp. places the following conditions on its finish and mechanical warranties to the first residential owner:

- JADO finishes and mechanical warranties are limited to products correctly installed and used in a residential environment.
- JADO warranties will not assume liability for damage due to abuse, mishandling, incorrect installation, improper maintenance, or deterioration due to normal use.
- JADO will not be liable for labor or other costs relating to the sale, installation, or replacement of their products.
- In the event of a defect in any JADO product covered by this warranty, the product must be returned to the dealer where originally purchased along with proof of purchase.
- JADO’s obligation under the warranty shall be limited to the repair or exchange of any product which has been determined by JADO to be defective after appropriate examination.

Thank you for selecting JADO for your home.