Installation Instructions

To ensure that your installation proceeds smoothly, please read these instructions carefully before you begin.

Luxury Faucets and Accessories

Glance®

Product Numbers
831/003/...
1 SPOUT ASSEMBLY

CAUTION Turn off hot and cold water supplies before beginning.

- Insert SPOUT (1) and CABLE CONNECTOR (2) through center hole, making sure SEAL WASHER (3) is properly seated in SPOUT BASE (4) groove.

- Assemble RUBBER WASHER (5), BRASS WASHER (6) and LOCKNUT (7) onto SPOUT SHANK (8) from under side of sink. Make sure SPOUT (1) is centered in the mounting hole and the slot in the BRASS WASHER (6) faces toward the front of the sink.

- Tighten LOCKNUT (7) firmly.
**TEE ASSEMBLY**

- Thread TEE BODY (1) COUPLING NUT (2) to SPOUT SHANK (3). Tighten with wrenches.

**INSTALL VALVE BODIES**

- Unpack valve assembly and remove HANDLE (10) by unthreading SET SCREW (12). Unthread ROSETTE (9) and FLANGE (8) removing them from VALVE BODY (2).
- Thread LOCKNUT (1) to bottom of VALVE BODY (2). Make sure Spacer (3), BRASS WASHER (4) and RUBBER WASHER (5) are installed.
- Insert VALVE BODY (2) through mounting hole from underside of lavatory or mounting surface. **Note**: VALVE BODY marked Hot is installed in the left Mtg. hole, VALVE BODY marked Cold in the right when facing front of fitting. Maximum mounting surface thickness is 1-3/4”.
- Install STOP RING (6) onto VALVE BODY (2) if not in place. Install O-RING (7) into groove in FLANGE (8).
- Thread FLANGE (8) flush against STOP RING (6). Thread ROSETTE (9) onto VALVE BODY (2) until tight against it’s internal stop.
- Align VALVE BODY (2) and from below tighten LOCKNUT (1) to secure VALVE BODY (2).

**INSTALL HANDLES**

- Turn VALVES to off position. Align HANDLES (10) as shown or as desired and install onto HANDLE ADAPTER (11). Tighten SET SCREW (12) with HEX WRENCH (13) supplied. Push PLUG BUTTON (14) into place.

**HOSE CONNECTIONS**

- Tighten COUPLING NUT (12) on SUPPLY HOSE (17) to OUTLET (15) making water tight connection. **Important**: Loop SUPPLY HOSES (17) as shown so they do not kink.
4 INSTALL POP-UP DRAIN
- Remove CLEAR PLASTIC COVER (1).
- Remove CARDBOARD SPACER (2) from under DRAIN POP-UP (3).
- Tighten TAILPIECE (4) on DRAIN BODY before installing DRAIN BODY. Fig. B.

5 REMOVE FLANGE
- Thread FLANGE (1) counter-clockwise and remove FLANGE (1) and FOAM GASKET (2) from drain body. Fig. A.
- Thread LOCKNUT (3) clockwise to bottom of drain body. Push GASKET (4) down against LOCKNUT (3). Fig. B.

6 INSTALL DRAIN FROM BELOW FIXTURE
- From under side of SINK install DRAIN BODY (1) up through drain outlet.

   Note: No plumber’s putty or caulk is required. The CABLE ATTACHMENT POINT (2) must face toward the rear of the SINK.
- Install FOAM GASKET (3) and FLANGE (4) onto drain body from above SINK and tighten FLANGE (4) firmly.

7 TIGHTEN LOCKNUT
- Tighten LOCKNUT (1) firmly with Adjustable Wrench or Channel Locks.

8 FLANGE GASKET AND POP-UP KNOB
- Check DRAIN FLANGE in SINK to ensure that WHITE FOAM GASKET (3) is fully compressed and not visible. Fig. A.
- POP-UP KNOB (1) must be fully down. Fig. B.
9 ATTACH CABLE CONNECTOR

- Thread CABLE CONNECTOR (1) clockwise onto DRAIN BODY CONNECTION (2) and hand tighten. Fig. A.

Your new POP-UP DRAIN installation is now complete. Fig. B.

Note: Tailpiece on pop-up drain is 1-1/4” O.D. Fig. B.

10 CHECK OPERATION OF POP-UP

- Operate LIFT KNOB (1) to verify that STOPPER (2) opens and closes.

- Note: If STOPPER (2) does not open and close properly then refer to the “troubleshooting section” of these instructions.

11 MAKE WATER SUPPLY AND WASTE CONNECTIONS

Note: FLEXIBLE SUPPLIES OR BULL-NOSE RISERS NOT INCLUDED AND MUST BE PURCHASED SEPARATELY.

- Connect water supply to VALVE BODIES (1,1A) with 1/2” IPS FLEXIBLE SUPPLIES (2) or 3/8” O.D. BULL-NOSE RISERS (3). Use adjustable wrench to tighten connections. Do not over tighten. Be careful not to kink copper supply when bending. Use tubing cutter to cut to proper length.

- Connect HOT water supply to inlet of left SHANK and COLD water supply to right SHANK using sealant, appropriate connectors, and COUPLING NUTS.
12 CONNECT DRAIN

- Connect 1-1/4" O.D. tailpiece on POP-UP DRAIN to waste outlet.

13 TEST INSTALLED FITTING

- With HANDLES (1) in OFF position, turn on WATER SUPPLIES (2) and check all connections for leaks.
- Remove AERATOR (3). First loosen aerator set screw with HEX WRENCH (4) supplied. Pull out AERATOR (3) with AERATOR KEY (5).
- Operate HANDLES (1) to flush water lines thoroughly.
- Replace AERATOR (3) and tighten set screw.

14 CHECK DRAIN CONNECTIONS

- Operate POP-UP KNOB (6) and fill Sink with water. Check that DRAIN STOPPER (7) makes a good seal and retains water in Sink. If STOPPER (7) does not seal properly, please refer to “Troubleshooting Guide” in these instructions.
- Push POP-UP KNOB (6) down and check all drain connections and "P" trap for leaks. Tighten if necessary.

15 HELPFUL HINTS FOR CLEANING AND MAINTENANCE

The solid brass product you have just purchased has been designed to give you years of beauty and service. It is important to bring to your attention proper care and maintenance procedures, which will ensure its lasting beauty.

- First and foremost, it is important (as it is with any fine piece of jewelry or furniture) that the product be wiped clean and dry with a soft damp cloth after every use.
- Second, under no circumstances should an abrasive cleaner or combination cleaner/polish be used on JADO products. The abrasive nature of such products will eventually destroy the finish and void the warranty.
- In the event of stubborn blemishes shown on the finish, we recommend use of Windex window cleaner with a soft cloth, but we do not recommend it be used on an everyday basis.
- It is important to note that it is normal to expect signs of usage over time.

Thank you for selecting JADO for your home.
**Speed Connect™ Drain Troubleshooting Guide**

If sink does not hold water even though Stopper is in the “down” position:
- Follow CABLE ADJUSTMENT PROCEDURE.

If Stopper does not raise up fully or sink drains too slowly:
- Follow CABLE ADJUSTMENT PROCEDURE.

If you need to remove the Stopper:
- Follow STOPPER REMOVAL PROCEDURE.

If you would like the ability to remove your Stopper simply by lifting it out of the drain:
- Follow STOPPER INSTALLATION PROCEDURE for “Unlocked” mode.

### CABLE ADJUSTMENT PROCEDURE

- Disconnect the Cable from the Drain by threading the Cable Connector (1) counter-clockwise. **Fig. A.**
- Look at the area on the Drain Body where the Cable was attached and locate the component labeled as “Cam” in the illustration. **Fig. B.**
- Use a small screwdriver to rotate the Cam in the clockwise direction as far as it will go. At this point the Stopper should be in the UP position. **Fig. B, C.**
- Push DOWN on the Lift-Knob to make sure it is fully down. **Fig. C.**
- Re-attach the Cable to the Drain Body Connection (2) by threading the Cable Connector (1) clockwise onto the Drain Body Connection (2) and hand-tighten. **Fig. A.**

### STOPPER REMOVAL PROCEDURE

- Disconnect the Cable from the Drain by threading the Cable Connector (1) counter-clockwise. **Fig. A.**
- Look at the area on the Drain Body where the Cable was attached and locate the component labeled as “Cam” and “Cam Cap” in the illustration. **Fig. B.**
- Use fingers or small screwdriver under either side of the Cam Cap to pry it out from the Drain. **Fig. D.**
- Remove the Cam by pulling it straight out while wiggling gently to loosen the Rubber Seal. **Fig. E.**
- The Stopper can now be removed by lifting it out of the Drain. **Fig. F.**
STOPPER INSTALLATION PROCEDURE

The Stopper can be installed two ways, “Locked” Mode (Stopper cannot be removed) or “Unlock” Mode (Stopper is removable).

Locked Mode:
- Look at the Plastic Loop at the bottom of the Stopper and notice that the Loop is on one side of the Stopper. Fig. G.
- To install the stopper in “Locked” mode, insert the Stopper into the Drain so that the Plastic Loop is facing toward the rear of the Sink. Rotate Stopper slightly if necessary so that the Stopper slides all the way down. Fig. G.
- Re-install the Cam into the Drain, rotating the Cam if necessary to make sure it is fully inserted. Fig. J.
- Re-install the Cam Cap, making sure the guide teeth are facing outward. If the Cam Cap does not “snap” into place, then rotate the Cam to make sure it is fully inserted. Fig. K.
- Re-attach Cable. See “CABLE ADJUSTMENT PROCEDURE” in Troubleshooting Guide to complete installation. Stopper will be in “Locked” mode and not be removable.

Unlocked Mode:
- Look at the Plastic Loop at the bottom of the Stopper and notice that the Loop is on one side of the Stopper. Fig. H.
- To install the stopper in “Unlock” mode, insert the Stopper into the Drain so that the Plastic Loop is facing toward the front of the Sink. Rotate Stopper slightly if necessary so that the Stopper slides all the way down. Fig. H.
- Re-install the Cam into the Drain, rotating the Cam if necessary to make sure it is fully inserted. Fig. J.
- Re-install the Cam Cap, making sure the guide teeth are facing outward. If the Cam Cap does not “snap” into place, then rotate the Cam to make sure it is fully inserted. Fig. K.
- Re-attach Cable. See “CABLE ADJUSTMENT PROCEDURE” in Troubleshooting Guide to complete installation. Stopper will be in “Unlock” mode and removable.